

Survey of the Estuary Crossing Shuttle (May - June 2014)

**Part 1:
Starting
Location and
Final
Destination
Information**

1 What is the CITY and ZIP CODE of your STARTING LOCATION/HOME? _____

2 What is the DISTANCE between your STARTING LOCATION/HOME and FINAL DESTINATION? Miles = _____ (one-way)

3 What is the address of your FINAL DESTINATION? _____

Work:
School:
Shopping/Errands:
Social/Recreation:

**Part 2:
Estuary
Crossing
Shuttle Info.**

4 What is the distance between your STARTING LOCATION/HOME and the Estuary Crossing Shuttle Bus Stop that you use most often? Miles = _____ (one-way)

5 How do you travel from your STARTING LOCATION/HOME to the Estuary Crossing Shuttle Bus Stop?

<input type="checkbox"/> Drive car	<input type="checkbox"/> BART (Please specify):
<input type="checkbox"/> Carpool: number of people _____	<input type="checkbox"/> Bus/Shuttle (please specify):
<input type="checkbox"/> Walk	<input type="checkbox"/> Dropped off in car
<input type="checkbox"/> Bike	<input type="checkbox"/> Other (please specify):

6 Which stop do you usually use to access the Estuary Crossing Shuttle?

<input type="checkbox"/> Atlantic Avenue/Webster Street	<input type="checkbox"/> Webster Street/Atlantic Avenue
<input type="checkbox"/> Marina Village (Atlantic Avenue)	<input type="checkbox"/> Harrison Street/8th Street
<input type="checkbox"/> Wind River	<input type="checkbox"/> Lake Merritt BART Station

7 How do you travel from the Estuary Crossing Shuttle Bus Stop to your FINAL DESTINATION?

<input type="checkbox"/> Drive car	<input type="checkbox"/> BART (Please specify):
<input type="checkbox"/> Carpool: number of people _____	<input type="checkbox"/> Bus/Shuttle (please specify):
<input type="checkbox"/> Walk	<input type="checkbox"/> Dropped off in car
<input type="checkbox"/> Bike	<input type="checkbox"/> Other (please specify):

8 If the Estuary Crossing Shuttle were not available, how would you get from your STARTING LOCATION/HOME to your FINAL DESTINATION?

<input type="checkbox"/> Car	<input type="checkbox"/> Bike
<input type="checkbox"/> Carpool of 2 or more	<input type="checkbox"/> Bus/Shuttle (please specify):
<input type="checkbox"/> Walk	<input type="checkbox"/> Other (please specify):

9 If the Estuary Crossing Shuttle were not available, how many days per week would you DRIVE from your STARTING LOCATION/HOME to get to your FINAL DESTINATION?

<input type="checkbox"/> more than 5 days/ week	<input type="checkbox"/> 3 days/ week
<input type="checkbox"/> 5 days/ week	<input type="checkbox"/> 2 days/ week
<input type="checkbox"/> 4 days/ week	<input type="checkbox"/> 1 day/ week

10 WHEN do you use the Estuary Crossing Shuttle?

<input type="checkbox"/> Both mornings and afternoons (round trip)	
<input type="checkbox"/> Mornings only	
<input type="checkbox"/> Afternoons only	

11 How many days per week do you use the Estuary Crossing Shuttle?

<input type="checkbox"/> 5 days/ week	<input type="checkbox"/> 2 days/ week
<input type="checkbox"/> 4 days/ week	<input type="checkbox"/> 1 day/ week
<input type="checkbox"/> 3 days/ week	

12 How did you learn about the Estuary Crossing Shuttle?

<input type="checkbox"/> Shuttle rider / friend	<input type="checkbox"/> Saw shuttle bus
<input type="checkbox"/> Newspaper / newsletter	<input type="checkbox"/> Employer
<input type="checkbox"/> Banner	<input type="checkbox"/> Shuttle schedule
<input type="checkbox"/> College: COA, Laney or Argosy	<input type="checkbox"/> Website (Please specify):
<input type="checkbox"/> Postcard / poster	<input type="checkbox"/> Other (Please specify):

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13 Please rate the Estuary Crossing Shuttle (1-poor; 4-excellent):

Overall Quality	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>
Driver Courtesy	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>
On-Time Performance	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>
Cleanliness of Shuttle	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>
Reliability of Service	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>

14 Did you use the bicycle storage on the shuttle bus?

Yes - Comments:
 No

15 What would make the shuttle service more convenient for you?

More frequent service Earlier service
 Midday service Later service
 More stops (Please specify):

**Part 3:
Additional
Information**

16 Are you aware of "Spare the Air " days announced by the Bay Area Air Quality Management District?

Yes
 No

17 If YES, Do you usually drive less on "Spare the Air" days?

Yes
 No

18 Comments / Suggestions:

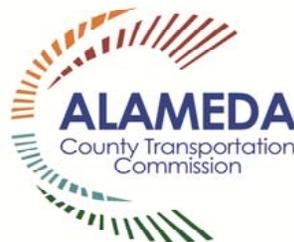
Please return this completed survey to the Estuary Crossing Shuttle bus, or via email to gpayne@alamedaca.gov or City Hall West, 950 West Mall Square, Alameda, CA 94501 - Thank you!

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